



AGENT REGISTRATION

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HOI AGENT REGISTRATION FORM

* Required Personal details

Date __ / __ / ____

Attachments:

- Business card
- IC copy

Email _____ Phone _____ - _____

Name _____

Gender

- Male
 Female

Address _____

Bank Name _____

Account no _____

Category

- General Insurance / Takaful Agent
 Life Insurance / Takaful Agent
 Sales Advisor
 JPJ / Puspakom Runner
 Other (Please specify)

Applicant signature

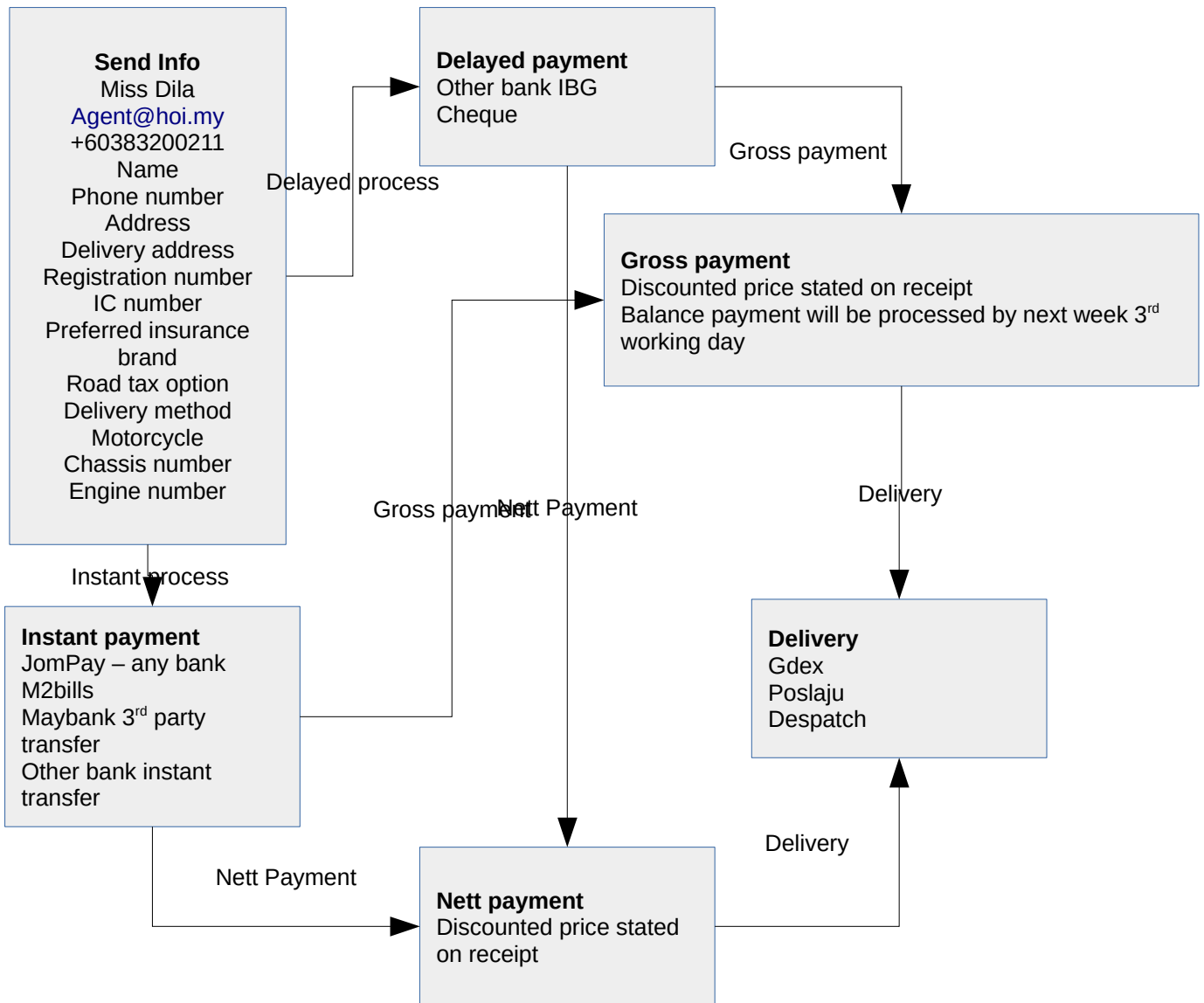
Approver

.....
()

.....
()



CARTA ALIRAN



Cancelation

No cancellation allowed after road tax print

Generated cover-note refund will be done to policy holder bank account by takaful/insurance operator



SEBUTHARGA

Emelkan butiran berikut ke agent@hoi.my

Tajuk – No ID agent & No pendaftaran kenderaan

- No ID agent
- Nama Pelanggan
- Alamat
- Alamat Penghantaran
- No pendaftaran kenderaan
- No MyKad/No pendaftaran syarikat

**Jika perlu*

- Model Kenderaan
- Kapasiti
- Tahun dibuat
- Lindungan tambahan

Maklumat tambahan untuk motorsikal

- No Chasis
- No Enjin

Nyatakan pilihan Insurans/Takaful

- Liberty Insurance
- Kurnia Insurance
- Zurich Takaful
- Allianz Insurance
- Syarikat Takaful Malaysia
- Etiqa Takaful
- AmAssurance
- Takaful IKHLAS
- MMIP (*perdagangan dan komersial sahaja*)

**** Setiap penghantaran akan disertakan bersama sampul dan pelekat Road tax HOI
Sila nyatakan jika tidak perlu disertakan**

Withdrawal NCD – Online

- Liberty Insurance
- Zurich Takaful
- Allianz Insurance
- Syarikat Takaful Malaysia



- Etiqa Takaful
- Takaful IKHLAS

Pengeluaran NCD bagi pemindahan ke jenama sama bertujuan pendaftaran baru kenderaan boleh dilakukan tanpa perlu ke cawangan Insurans/Takaful bagi jenama yang tersenarai.

Pembayaran penuh perbezaan harga selepas pengeluaran NCD perlu dijelaskan sebelum prosedur pengeluaran NCD dilakukan.

** Tanggungjawab menjelaskan nilai negatif akibat memasukan NCD selepas pendaftaran baru kenderaan akan ditanggung oleh agen.*

PEMBAYARAN

Pilihan bayaran tunai:

- M2Bills
 - Select *from Bill payment* list >**Insurance & Takaful** > **HOI Services Sdn Bhd**
- JomPay
 - JomPay ID: **11999**
- Other bank instant transfer
 - Maybank - **518608007495**
 - Emel : billing@hoi.my
- 3rd party Maybank transfer
 - HOI Services Sdn Bhd - **518608007495**
 - Emel : billing@hoi.my

Pilihan bayaran kredit:

- Jompay
 - ID: [11999](#)

Pilihan bayaran lain:

** proses selepas pembayaran dijelaskan*

- Cheque
- Other bank IBG



Pemulangan Diskaun Agent

- Untuk setiap pembayaran penuh, pembayaran kepada agent akan dibuat pada hari ketiga bekerja minggu berikutnya.

PENGHANTARAN

JENIS PENGHANTARAN

- Despatch
- Gdex
- Poslaju

RESIT

- Resit akan dicetak atas permintaan sahaja

PEMBATALAN

- Sebarang pembatalan tidak akan dilayan selepas cukai jalan dicetak
- Pembatalan selepas polisi dikeluarkan akan disalurkan terus ke penama pemegang polisi oleh operator insurance/takaful pilihan

CAJ PENGHANTARAN

- Road tax motorsikal – RM8.60
- Road tax kereta – RM10.60

NOTIS PENGHANTARAN

- Gdex
- *Poslaju*



Notis penghantaran automatik dihantar melalui SMS dan emel yang diberikan (agen)
Status penghantaran boleh diperiksa secara manual di laman web: <https://track.hoi.my>

4045971226

GDEX
+60 03-77872222

DELIVERED

Date & Time	Status	Location
Jan 03, 2018 11:35 am	Delivered	Cheras, Malaysia
Jan 03, 2018 09:19 am	Out for delivery	Cheras, Malaysia
Jan 03, 2018 08:29 am	Inbound to CRS station	Cheras, Malaysia
Jan 03, 2018 05:52 am	In transit	Petaling Jaya, Malaysia
Jan 02, 2018 07:23 pm	Outbound from BGI station	Bangi, Malaysia
Jan 02, 2018 06:26 pm	Picked up by courier	Bangi, Malaysia

Date & time are usually in local time of the checkpoint location.

Translate

PERTANYAAN – Miss Dila +60383200211



STATUS TICKET

Nombor rujukan akan diberikan terus selepas emel dihantar ke agent@hoi.my

Agen boleh rujuk ke laman web <https://www.hoi.my/apps/ostic/view.php> untuk memeriksa status kerja.

Senarai penuh untuk kesemua tiket agen:

- Reset kata laluan untuk log in pertama kali (username: email agen semasa daftar):
<https://www.hoi.my/apps/ostic/pwreset.php>
- Log in : <https://www.hoi.my/apps/ostic/login.php>

House Of Insurance

HOI Services Sdn Bhd [MY] | <https://www.hoi.my/apps/ostic/view.php>

Guest User | [Sign In](#)

[Support Center Home](#) [Open a New Ticket](#) [Check Ticket Status](#)

Check Ticket Status

Please provide your email address and a ticket number. An access link will be emailed to you.

E-Mail Address:

Ticket Number:

Have an account with us? [Sign In](#) or [register for an account](#) to access all your tickets.

If this is your first time contacting us or you've lost the ticket number, please [open a new ticket](#)



www.hoi.my | Welcome, . . . | Admin Panel | My Preferences | Log Out

Dashboard Users **Tickets** Knowledgebase

Open Answered (370) Overdue Closed (30,975) New Ticket

Search [advanced]

Open Tickets — Showing 1 - 50

Ticket	Date	Subject	From	Priority	Assigned To
88843398	12/15/2017 10:10 am	PHG LIB ACH4518 HONDA (3)	ROSNIAH BINTI AB ...	Emergency	OUTBOUND
88844619	12/26/2017 12:16 am	RFQ Motorcycle Insurance : plk1923 ... (2)	vignis a/l ...	High	INBOUND
88844618	12/25/2017 11:29 pm	Allianz - Payment details (Ref# ... (3)	iPay88 Notification	High	INBOUND
88844616	12/25/2017 9:19 pm	New Order:120118 (3)	Sales	High	INBOUND
88844615	12/25/2017 8:07 pm	Policy: ... (2)	customer	High	INBOUND
88844614	12/25/2017 6:32 pm	RFQ Car Insurance : WWA7608 Muhammad ... (2)	Muhammad fazrul azim ...	High	INBOUND
88844048	12/25/2017 4:57 pm	RFQ Motorcycle Insurance : Qba6910 ... (12)	Abdul razak @ todody bi	High	NUR RAZAK
88844529	12/25/2017 1:38 pm	RFQ Car Insurance : MAM4518 Muhammad ... (16)	Muhammad Tarmizi bin ...	High	Fatin Azmi
88844612	12/25/2017 1:38 pm	RFQ Motorcycle Insurance : NCY4013 ... (12)	KAMARUL ZAMAN BIN ...	High	NUR RAZAK
88842898	12/25/2017 1:27 pm	RFQ Car Insurance : WGY8710 Husam N. ... (15)	Husam N. Yasin	High	NUR RAZAK
88843835	12/25/2017 12:14 pm	RFQ Motorcycle Insurance : PGK3550 ... (22)	MOHAMAD HAFEZ BIN ...	High	NUR RAZAK
88843719	12/25/2017 11:07 am	RFQ Motorcycle Insurance : DCY8762 ... (13)	Ahmad Khairi Bin ...	High	NUR RAZAK

M2BILLS Payment

STEP 1

Log in to your Maybank account securely

- Select Account & Banking





- Choose Bill Payment

The screenshot shows the Maybank2u.com website interface. At the top, there is a search bar and a navigation menu with items: Home, Accounts & Banking, Investment, Insurance, Loans, and Apply Online. Below the navigation, a greeting says "Good Evening" and provides the last login time: "Your last login was on Monday, 11 September 2017 at 19:00:38". A "Quick Link" button for "Bill Paym" is visible. The main content area is divided into several sections: "Inbox" (No message in inbox), "Announcements" (20 Jun 2017 Effective 1 August 2013, Maybank Credit Cards' TreatsPoints will have a 3-year expiry), "Secure2u" (Send RM100, Approve/Reject), "Accounts & Banking" (View and manage your accounts, make payments, and transfer funds), "Maybank One Solution" (View and manage your Maybank One Solution), "Insurance" (Renew your insurance policy or purchase insurance online), "Loans" (View and manage your personal, home or car loans), "Apply Online" (Apply for our new banking products to suit your financial needs), "Maybank2u Pay" (Apply, Use and Maintain an online payment system to monitor your incoming funds), "e-Bills & Statements" (View your bills, bank statements & advices), and "Maybank @ SG" (Access your Maybank Singapore account). The "Accounts & Banking" link is circled in red.



STEP 2

Select Insurance & Takaful from drop down menu

The screenshot shows the maybank2u.com website interface. At the top, there is a search bar and a 'Log out' button. Below the navigation bar, the 'Insurance' tab is selected. The main content area displays 'Make a one-off payment - Step 1 of 4' and 'Select the corporation you want to pay.' A dropdown menu is open, showing 'View all payees by category' with 'Insurance & Takaful' highlighted. The 'Our Top 9 payees' list includes ASTRO, Celcom, Dewan Bandaraya Kuala Lumpur - Cukai Taksiran, Indah Water Konsortium Sdn Bhd, MAXIS, SYABAS, Telekom - Tel and Multimedia, Telekom - UniFi, and Tenaga Nasional Berhad.

maybank2u.com
Monday, 11 September 2017 19:19:56

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Investment Insurance Loans Apply Online Buy Online

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Rewards
Tabung Haji

Make a one-off payment - Step 1 of 4
Select the corporation you want to pay.
The 10 most popular payees are listed below for your convenience.

Our Top 9 payees

- ASTRO
- Celcom
- Dewan Bandaraya Kuala Lumpur - Cukai Taksiran
- Indah Water Konsortium Sdn Bhd
- MAXIS
- SYABAS
- Telekom - Tel and Multimedia
- Telekom - UniFi
- Tenaga Nasional Berhad

View all payees by category

- ✓ Select from list
- All Payees
- American Express Charge Cards
- Assessment
- Automobile
- Broadcasting & Telecommunications
- Charge Cards
- Club Membership
- Computer & Software & Internet Services
- Direct Selling
- Education & Education Loans
- Hospital
- Insurance & Takaful
- Leasing & Financing
- Leisure & Travel
- Maybank Credit Card
- Maybank Loan & Hire Purchase
- Mobile Solution
- OIL & GAS
- Others
- Property Maintenance
- Quit Rent (Cukai Tanah)
- Retail and Shopping
- Securities
- Unit Trust & Investment

Help | Terms & Conditions | Security, Privacy & Client Charter | FAQ | © 2001-11 Malayan Banking E



STEP 3

Choose HOI Services Sdn Bhd from list

The screenshot shows the maybank2u.com website interface. At the top, there is a search bar and a 'Log out' button. Below the navigation menu, the page title is 'Make a one-off payment - Step 1 of 4' and the instruction is 'Select the corporation you want to pay.' A dropdown menu is open under 'Insurance & Takaful', listing various insurance companies. The company 'HOI Services Sdn. Bhd.' is highlighted in blue and enclosed in a red box. Other companies listed include AIA Bhd, AXA AFFIN Life Insurance Berhad, Allianz Life, AmMetLife Insurance Berhad, CORPORATE-STMB, Etiqa - (Ex Mayban Life), Etiqa - Family Takaful, Etiqa - General Insurance, Etiqa - General Takaful, Etiqa - Life Insurance, GIT Unitech (M) Sdn Bhd, Gibraltar BSN - Investment Linked, Gibraltar BSN - Life Insurance, Great Eastern (Ex OAC), Great Eastern Life, Great Eastern Takaful, Hong Leong Assurance Berhad, LIBERTY INSURANCE BERHAD, MCIS Insurance Berhad, Manulife Insurance Berhad, Prudential Assurance Malaysia Berhad, and Prudential BSN Takaful Bhd.



STEP 4

Fill up the amount and your vehicle number or HOI REF number

- Click continue

MYJ | <https://www.maybank2u.com.my/mbb/m2u/common/M2ULogin.do?action=Login>

maybank2u.com
Monday, 11 September 2017 19:20:24

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Investment Insurance Loans Apply Online Buy Online

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Rewards
Tabung Haji

Make a one-off payment - Step 2 of 4
Enter your payment details

Amount: 999 To: HOI Services Sdn. Bhd.
From Account: 1643 Reference No.: WWD999
Effective date: Today

Continue or Go back

STEP 5

Request your secure TAC

- Click confirm



maybank2u.com
Monday, 11 September 2017 19:20:42
You are now in a secured site

Home Accounts & Banking Investment Insurance Loans Apply Online Buy Online

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Rewards
Tabung Haji

Make a one-off payment - Step 3 of 4
Confirm your payment details or go back to make changes

Amount: RM999.00	To: HOI Services Sdn. Bhd.
From Account: 16	Reference No.: WWD999
Effective date: Today	

Secure Verification ⓘ
 Secure TAC ⓘ
 SMS TAC ⓘ Request for TAC

Register for Secure2u to enjoy stronger security for your online banking.
Learn more [here](#)

or