

House Of Insurance – Company Details



Details

- Registration
 - Reg. Name : HOI Services Sdn Bhd (1178295-w)
 - Reg. Year : 2014
 - Nature : Fintech (Insurance & Takaful)
- Status
 - Ownership : 100% Bumiputera
 - Operation : 100% Bumiputera

House Of Insurance – Company Story



HOI Story

- Our story begins in 2014. Back where businesses were still block & mortar we operate in 9 branches equipped with MyEG Kiosk throughout Peninsular Malaysia as a competition to conventional agents.
- Today we are privileged to provide solutions for the public to get started in the online Insurance & Takaful agency business.

House Of Insurance – *Company Mission & Vision*



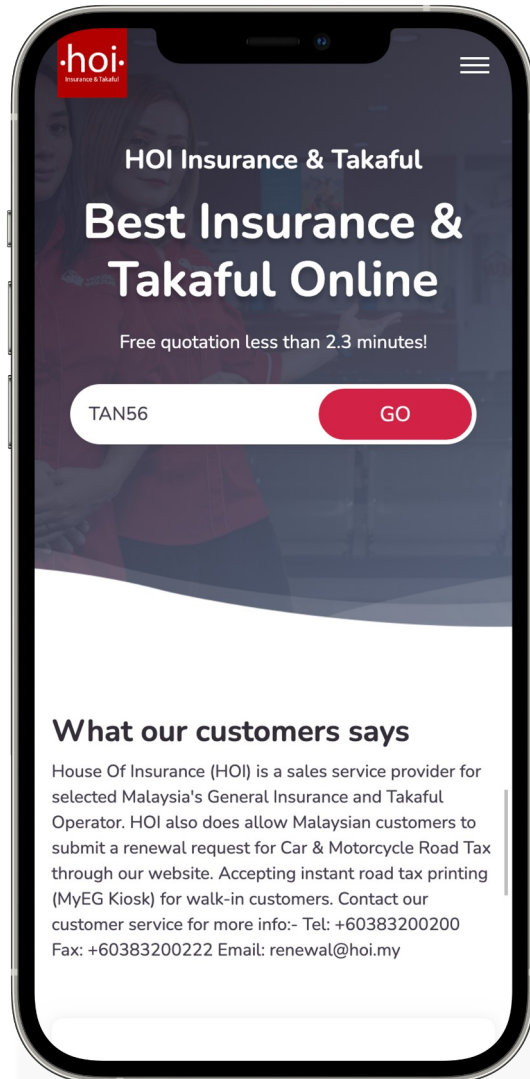
Vision

- Turnkey business as a service. Innovating online income strategy with an inheritable business model

Mission

- Lead as a technology provider in easing fin-tech adaption in the gig economy era.

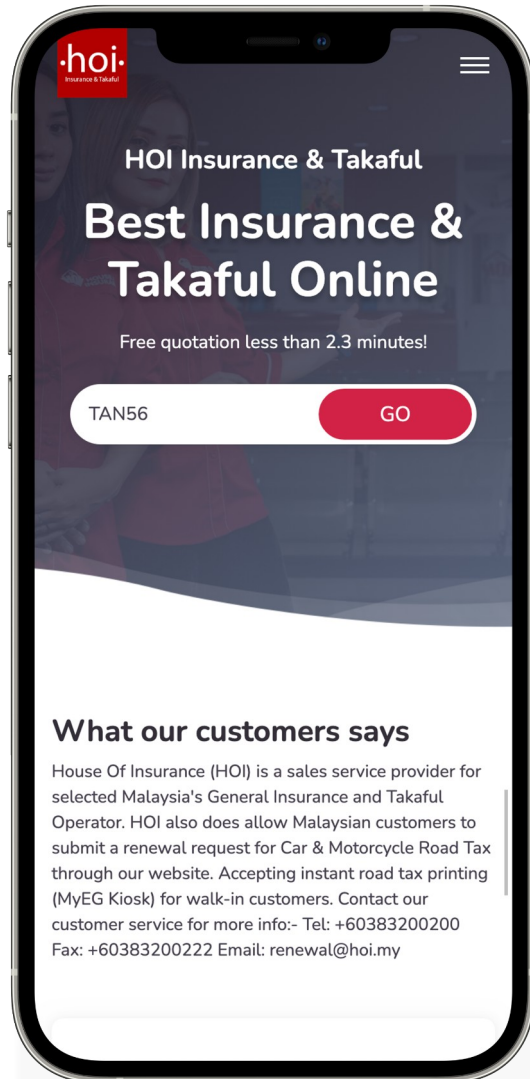
House Of Insurance – System (Direct)



Feature(s)

- Online insurance/takaful renewal
 - Automatically opt for principal based on underwriting
 - Simple & minimal no grant required
 - Automatic help desk request submission system
- Road tax renewal option
 - Split payment transaction
 - User can opt to print elsewhere
- Ref:
 - <https://cloud.hoi.my/index.php/s/t5eizKbG9PasGPq>

House Of Insurance – System (Partner)



Feature(s)

- Partner system registration
 - Users may benefit as partner
 - Open to all Malaysian with valid IC number
 - Custom hoi.my domain – <https://username.hoi.my>
 - 50/50 gross profit sharing
 - Customize-able page logo, images & details
 - Other brand(s) link menu customization
 - Etiqa's e-agent
 - Zurich microsite
 - Kurnia online
 - Takaful Ikhlas e-agent
- Ref:
 - <https://cloud.hoi.my/index.php/s/R7fdFa9qJAHWYy5N>

House Of Insurance – System (Helpdesk)

Helpdesk

- Open-source customize-able systematic interaction record system

The image displays two screenshots of the HOI Helpdesk system. The left screenshot shows the 'Open Tickets' list, and the right screenshot shows the details for ticket #88901059.

Open Tickets — Showing 1 - 50 of 60278

Ticket	Date	Subject	From	Priority
001681	11/18/2016 10:09 am	DCD8055 (15)	a.kamil442	Low
008598	01/09/2017 6:01 pm	KL LIB BLX8777 HONDA WW150 (6)	LAI KIM CHING	Normal
009925	01/17/2017 3:09 pm	W9654Y (9)	aimi.1909	Normal
011052	01/24/2017 4:52 pm	WKT7557 (11)	Rohaizan md zain	Normal
014595	02/13/2017 5:28 pm	RE: RE: Renew Insurance under 3rd Party ... (5)	Emilia Andrew	Normal
018729	03/17/2017 6:02 pm	KL ALLZ WVU6704 HONDA (4)	BRABU A/L SUBRAMANIAM	Normal
020001	04/04/2017 10:17 am	Sila sertai saya dan 300 juta ... (2)	Manpal Nagray	Normal
020487	04/11/2017 12:46 pm	PRK ALLZ AGC4237 HONDA (5)	JARYIT SINGH JOGINDER ...	Normal
020538	04/11/2017 3:07 pm	SLGR ALLZ BGL3641 VANETTE (5)	SYED SULTAN ROOM	Normal
020540	04/11/2017 3:08 pm	SLGR ALLZ BHB2648 MODENAS (5)	KHAIRUL NAIM BIN ...	Normal
020609	04/11/2017 3:59 pm	JHR ALLZ JMQ2192 YAMAHA (5)	MOHAMAD SHAFIQ BIN ...	Normal
020827	04/12/2017 12:17 pm	KL ALLZ WWT1739 YAMAHA (5)	JEPOIN GODON	Normal
021487	04/14/2017 2:54 pm	Insuran kereta (4)	Nor Hafiza Ismail	Normal

Ticket #88901059

Status: Success Renew
Priority: High
Department: INBOUND - Quotation, Renewal & Reminder
Create Date: 02/12/2018 9:45 am

User: JAMAL JAMIL (1)
Email: mazli.mk@hotmail.com
Phone:
Source: Email (192.168.1.1)

Closed By: Amira Saad
SLA Plan: — None —
Close Date: 02/16/2018 3:31 pm

Help Topic: Renewal - Internal
Last Message: 02/15/2018 8:25 am
Last Response: 02/16/2018 3:31 pm

RFQ Motorcycle Insurance : KCY376 JAMAL BIN JAMIL

Ticket Thread (12)

02/12/2018 9:45 am RFQ Motorcycle Insurance : KCY376 JAMAL BIN JAMIL JAMAL BIN JAMIL

JAMAL BIN JAMIL would like to get a quotation for Motorcycle Insurance as following :
 Full Name as per IC: JAMAL BIN JAMIL
 Phone: 0124350070
 Email: mazli.mk@hotmail.com
 I/C Number: 920516025121
 Full address: KAMPUNG TELOK BUKIT PINANG, 06200 ALOR SETAR KEDAH
 Vehicle Plate Number: KCY376
 Vehicle Model & CC: HONDA WAVE 100

House Of Insurance – System (Delivery Tracking)

Delivery Tracking

- Near real time delivery tracking
- Automated SMS & Email customer notification

Track order status - House Of Insurance

track.hoi.my/MY40043806366

MY40043806366

GDEX
+60 03-77872222

DELIVERED

- Feb 14, 2018 01:16 pm **Delivered** GDEX
Kuala Lumpur, Malaysia
- Feb 14, 2018 09:21 am **Out for delivery** GDEX
Kuala Lumpur, Malaysia
- Feb 14, 2018 07:33 am **Inbound to KUL station** GDEX
Kuala Lumpur, Malaysia
- Feb 14, 2018 01:27 am **In transit** GDEX
Petaling Jaya, Malaysia
- Feb 13, 2018 07:42 pm **Outbound from BGI station** GDEX
Bangi, Malaysia
- Feb 13, 2018 07:09 pm **Picked up by courier** GDEX
Bangi, Malaysia

Track order status - House Of Insurance

track.hoi.my/ED331667455MY

ED331667455MY

Malaysia Post EMS / Pos Laju
+603 7626-1900

IN TRANSIT

- Feb 16, 2018 03:16 am **Consignment dispatch out from Transit Office** Malaysia Post EMS / Pos Laju
Pos Laju Transit Office
- Feb 16, 2018 12:48 am **Consignment dispatch out from Transit Office** Malaysia Post EMS / Pos Laju
PosLaju Parcel Hub
- Feb 15, 2018 09:27 pm **Item processed** Malaysia Post EMS / Pos Laju
PosLaju Parcel Hub
- Feb 15, 2018 05:57 pm **Item dispatched out** Malaysia Post EMS / Pos Laju
Pos Laju Cyberjaya POS Digicert (SC)
- Feb 15, 2018 05:39 pm **Item posted over the counter** Malaysia Post EMS / Pos Laju
Pos Laju Cyberjaya POS Digicert (SC)

Date & time are usually in local time of the checkpoint location.

Translate

House Of Insurance – VOIP (Phone)

VPN Secured Phone System

- Our team operates (wfh) with ease
- Office phone calls receivable from any point with internet
- Each call is being record for security measure

The screenshot displays the FreePBX Administration interface. The top navigation bar includes 'Admin', 'Applications', 'Connectivity', 'Dashboard', 'Reports', and 'Settings'. Below this, there are two main sections:

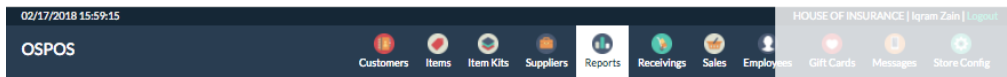
Trunk Configuration: A table with columns 'Name', 'Tech', and 'CallerID'. It lists various outgoing trunks, including 'OUTGOING60383200200', 'OUTGOING60383200188', and others, all using 'sip' technology.

Call Log: A detailed table with columns: 'Call Date', 'Recording', 'System', 'CallerID', 'Outbound CallerID', 'DID', 'App', 'Destination', 'Disposition', 'Duration', 'Userfield', and 'Account'. It shows a list of recent calls with their respective details, such as call dates, durations, and dispositions (e.g., 'ANSWERED', 'Queue').

House Of Insurance – Business (Collection)

Receipt & sales report

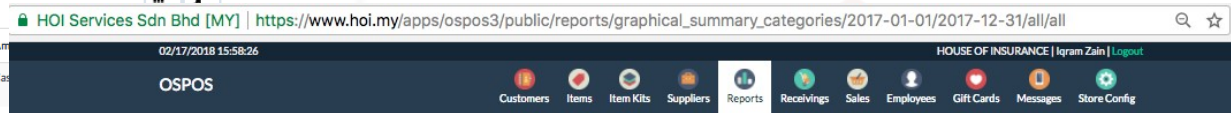
- Business transaction recorded digitally



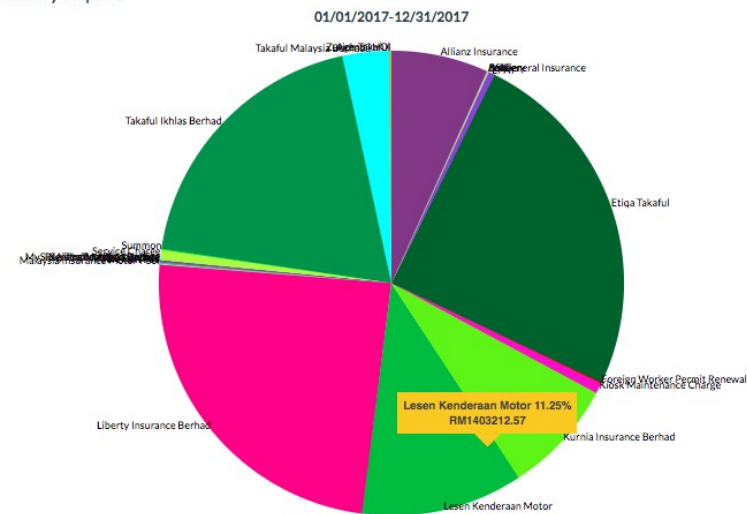
Detailed Sales Report

02/11/2018-02/17/2018

Sale ID	Date	Quantity	Sold By	Sold To	Subtotal	Total	Tax	Cost	Profit	Am
73346	2018-02-11	1.00	JHR Nur Hafzah Suri	JHQ5124 SHAHRIL BIN INAL SHAH	RM187.40	RM0.00	RM0.00	RM187.40	Cas	
73347	2018-02-11	1.00	KL RED Siti Nur Khodijah Mehat Azmi	W19655 MOHAMED AZWA BIN HASSHIM	RM785.80	RM0.00	RM0.00	RM785.80	Cas	
73348	2018-02-11	1.00	JHR Nur Hafzah Suri	DBC3504 NOR MOHD IRSHAHRIN	RM169.70	RM0.00	RM0.00	RM169.70	Cas	
73349	2018-02-11	1.00	PRK Nur Sofia Elissa Mohd Rofi	WLB7547 HERIYANTO B HOSAKI	RM60.50	RM0.00	RM0.00	RM60.50	Cas	
73350	2018-02-11	1.00	KL RED Siti Nur Khodijah Mehat Azmi	WJA2587 MA'ZAN BIN PUNJIAN	RM232.65	RM0.00	RM0.00	RM232.65	Cas	
73351	2018-02-11	1.00	JHR Nur Hafzah Suri	JKL3313 MOHD SHAMIER MOHAIMIN BIN MOHD SHAH	RM146.10	RM0.00	RM0.00	RM146.10	Cas	
73352	2018-02-11	1.00	PRK Nur Sofia Elissa Mohd Rofi	AEM4567 ABD KADIR BIN MOHAMAD JILANI	RM253.15	RM0.00	RM0.00	RM253.15	Cas	
73353	2018-02-11	1.00	KL RED Zulaikha Zulmani	KCP4786 ASRI BIN ARSYAD	RM171.25	RM0.00	RM0.00	RM171.25	Cas	
73354	2018-02-11	1.00	KDH Nurul Maznizan Mat Zain	(KEDAH)(KSD4002) MOHD SALLEH OTHMAN	RM162.40	RM162.40	RM0.00	RM162.40	Cas	
73355	2018-02-11	1.00	KL RED Siti Nur Khodijah Mehat Azmi	BFA4766 NOR ATHILAH BINTI JAMAL	RM315.15	RM0.00	RM0.00	RM315.15	Cas	



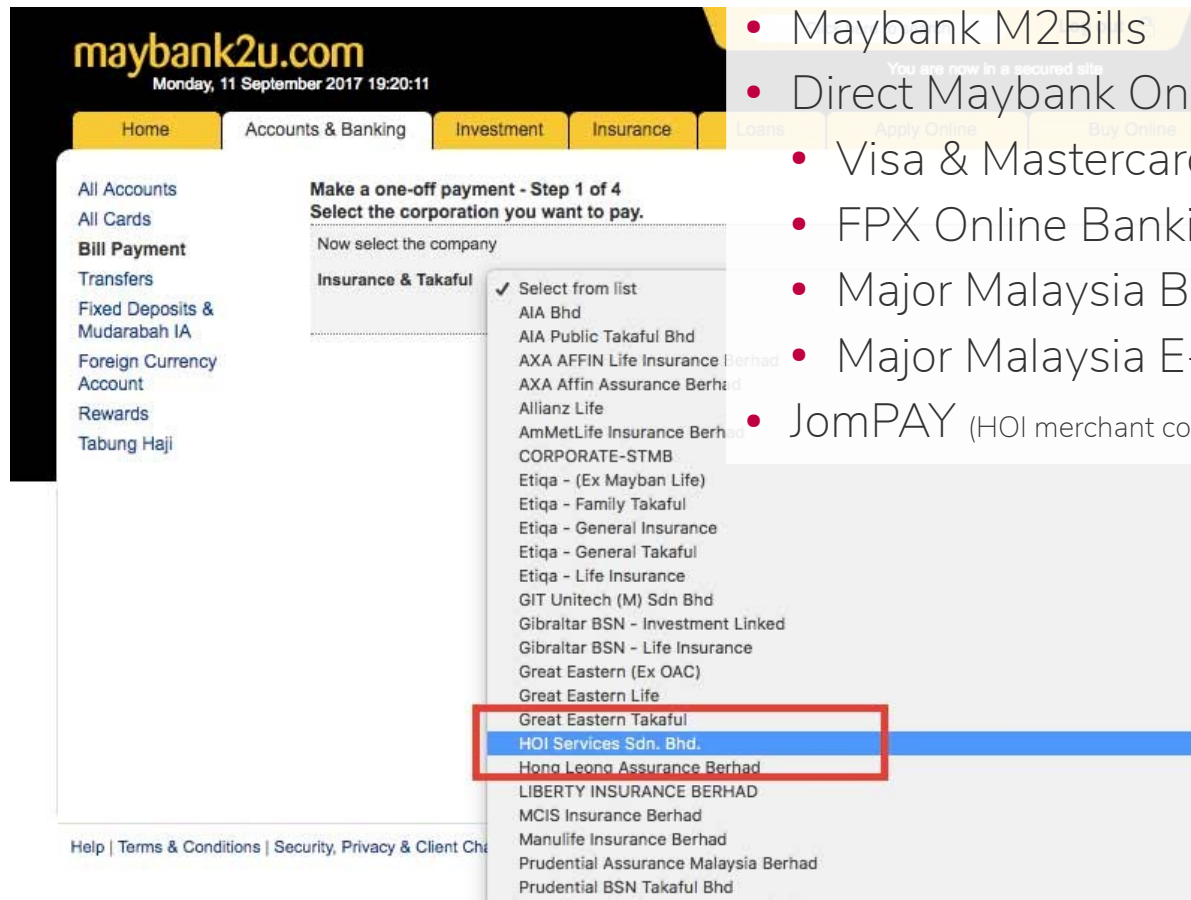
Categories Summary Report



House Of Insurance – Payment Security

Payment channels

- Maybank M2Bills
- Direct Maybank Online Merchant (system BNM compliance by ipay88)
 - Visa & Mastercard
 - FPX Online Banking Payments
 - Major Malaysia Bank e-payment
 - Major Malaysia E-Wallet provider
- JomPAY (HOI merchant code 11999)



House Of Insurance – Thank You

